

Archery Technician apply@ <https://www.basspro.com/shop/en/career-opportunities>

Position Summary:

Performs various Selling / Customer Service activities, to include greeting and acknowledging all customers in a prompt and friendly manner, handling merchandise with care, providing information, assistance, assembly of products and direction / instruction to customers.

Position responsibilities:

Supports a strong commitment to world class customer service and ensures a pleasant and productive shopping experience for all customers.

Troubleshoots, diagnoses and tunes all archery equipment to make certain it is safe and functioning properly.

Installs accessory items on Bows and demonstrates product to customers.

Assists customers by answering specific technical questions to help customer understand the operation of the unit and the work to be done or work already completed.

Continues technical training to improve proficiency, quality of work and to achieve higher levels of product knowledge.

Assists with maintenance of pricing and UPC integrity; determining proper assortments; accuracy of inventory; proper display, signing and pricing of all products including advertised items.

Replenishes product on shelves as required per Merchandising guidelines.

Keeps work area organized, clean and well stocked with supplies.

Follows all Company Policies and Procedures.

Performs other duties, assignments and responsibilities as needed.

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Club Card Associate: Apply@basspro.com/shop/en/career-opportunities

- **Become a part of the Bass Pro CLUB team! At Bass Pro, we passionately serve people who enjoy the outdoor lifestyle by delivering innovation, quality and value in our products and service. Live...Dream... Work the Adventure! Bass Pro has an opening for a CLUB Card Associate at our retail store.**

Position Overview:

Provide legendary customer service experience to for every customer by greeting and assisting customers and presents them with the opportunity to become a Bass Pro's CLUB MasterCard Member and executes application fulfillment process from start to finish.

Essential Job Functions:

- *Proactively greets customers and presents them with the opportunity to become a Bass Pro's CLUB MasterCard Member.*
- *Details the benefits of being a CLUB Member and makes the appropriate sales pitch to convince them to apply for the Bass Pro's CLUB card.*
- *Provides daily feedback and reports in a timely and accurate manner*
- *Responsible for meeting goals and objectives set by the marketing department.*
- *Responsible for keeping inventory accurate and organized to include important documents, applications, customer premiums, etc.*
- *Responsible for adhering to and complying with the policies established for the credit information gathering process, including guidelines from banking regulations and the Patriot Act.*
- *Other Duties as Assigned by Management.*

Requirements:

- *High School Diploma or Equivalent (18yrs or older)*
- *0 to 2+ Years' Experience*
- *Offering Legendary Customer Service involves this position having access to be able to run programs that access the customer's unencrypted credit card, to be able to retrieve unencrypted cards for handling mail in returns, CLUB MasterCard Cards when customer is on site and left cards at home, research transactions for lost receipts, etc. With this said, this position requires the ability to access customer information including unencrypted credit cards.*

Other Skills/Abilities:

- *Must be able to read documents, printouts, reports, computer screens and other written communication.*
- *Must be able to hear well enough to communicate with customers and co-workers.*
- *Must be able to stand and/or walk to fill orders, assist customers on the sales floor, etc.*
- *Must be able to stock product at various racking levels, use step-stool or ladder, etc.*
- *Must be able to place product on/off conveyor, trucks, shelving, etc.*
- *Must be able to write, type, and use phone system.*
- *Medium Work: Exerting up to 50 pounds of force occasionally, and/or up to 20 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects*

Cook Part-Time apply @ <https://www.basspro.com/shop/en/career-opportunities>

- **Position summary:**

To ensure all guests receive the highest quality food items served from an immaculate kitchen in a timely manner.

- **Position responsibilities:**

By strictly adhering to recipe guidelines, prepare menu items as ordered for restaurant patrons. Ensure all prepared menu items meet quality expectations and plate specifications 100% of the time.

- *Correctly ring all prepared menu items through the POS system.*
- *Restock work station with food products as needed.*
- *Follow proper personal hygiene and sanitation standards set by health department.*
- *Follow proper food storage, handling and preparation standards.*
- *Adhere to Ecosure standards at all times.*
- *Maintain a clean and safe working environment by following safety guidelines at all times*
- *Complete and abide by all training requirements.*
- *Ability to work as a team.*
- *Perform any other duties, assignments and responsibilities as requested.*

Server- Part-time Apply @ basspro.com/shop/en/career-opportunities

Position summary:

To serve guests in an assigned station by providing courteous and efficient service that meets or exceeds guest's dining expectations.

Position responsibilities:

Supports a strong commitment to world class guest service and ensures a pleasant and enjoyable dining experience for restaurant patrons.

Completes training requirements and follows service standards as trained.

Greets guests promptly and courteously in assigned work station.

Understands and executes established procedures for verifying guest's ability to legally purchase and consume alcohol and knows how to prevent a guest from over indulging.

Learns all menus and is able to communicate all food and beverage offerings.

Effectively uses suggestive selling techniques.

Records food and beverage orders, enters orders into computer system, monitors status of order preparation and safely transports order from kitchen to guest.

Monitors and addresses guest needs during meal.

Collects monies owed for food and beverages and properly performs all guest check accountability procedures.

Performs tip declaration activities and compensates indirectly tipped associates, i.e., Bussers, Bartenders, Runners, as per established service procedures.

Performs daily cleaning activities.

Performs food running and station set-up / break-down responsibilities as assigned.

Performs any other duties, assignments and responsibilities as requested.